



ELDER ABUSE INFO AND ASSISTANCE

Approximately [1 in 10 Americans aged 60+](#) have experienced some form of [elder abuse](#). Some estimates range as high as 5 million elders who are abused each year. One study estimated that [only 1 in 14](#) cases of abuse are reported to authorities.

What are the warning signs of elder abuse?

- **Physical abuse, neglect, or mistreatment:** Bruises, pressure marks, broken bones, abrasions, burns
- **Emotional abuse:** Unexplained withdrawal from normal activities, a sudden change in alertness, or unusual depression; strained or tense relationships; frequent arguments between the caregiver and older adult
- **Financial abuse:** Sudden changes in financial situations
- **Neglect:** Bedsores, unattended medical needs, poor hygiene, unusual weight loss
- **Verbal or emotional abuse:** Belittling, threats, or other uses of power and control by individuals

Who are the abusers of older adults?

Abusers are both women and men. In almost [90%](#) of elder abuse and neglect incidents, the perpetrator is a family member. Two thirds of perpetrators are adult children or spouses.

What makes an older adult vulnerable to abuse?

Social isolation and mental impairment (such as dementia or Alzheimer's disease) are two factors. Recent studies show that nearly half of those with dementia experienced abuse or neglect. Interpersonal violence also occurs at disproportionately higher rates among adults with disabilities.

What are the effects of elder abuse?

Elders who have been abused have a [300% higher risk of death](#) when compared to those who have not been mistreated. While likely underreported, [elder financial abuse](#) costs older Americans [\\$2.9 billion per year](#). Yet, financial exploitation is self-reported at rates higher than emotional, physical, and sexual abuse or neglect.

How does a person make an elder abuse report?

If an older adult is in immediate, life-threatening danger, call 911. Anyone who suspects that an older adult is being mistreated should contact a local [Adult Protective Services](#) office, Long-Term Care Ombudsman, or police. Access more information about local resources from the Eldercare Locator [online](#), calling 1-800-677-1116 or see the next page.





STATE ADULT PROTECTIVE SERVICE OFFICE INFORMATION

Alabama	Toll free hotline in Alabama 1-800-458-7214 OR by contacting the department of human resources in the county where the abuse is occurring.
Alaska	Toll free hotline in Alaska 1-800-478-9996. Calling from outside Alaska dial 907-269-3666. For more information about signs and prevention go to: http://dhss.alaska.gov/dsds/Pages/aps/default.aspx Reports should be made within 24 hours of an incident to adult protective services or if an emergency call 911 immediately.
Arizona	Hotline number is 877-767-2385 or you can report online by going to www.azdes.gov/reportadultabuse
Arkansas	Hotline number is 1-800-482-8049. For more information visit http://www.aradultprotection.com/
California	The hotline number is 1-888-436-3600. For more information visit http://www.dca.ca.gov/consumer/seniors/elder_abuse.shtml
Colorado	The hotline number to call is 1-800-773-1366. Colorado in 2013 made reporting abuse or exploitation of elders mandatory. For more information go to http://denverelderlaw.org/colorados-new-law-on-mandatory-reporting-of-abuse-or-exploitation-of-elders/
Connecticut	The toll-free in state number is 1-888-385-4225. The out of state line is 1-800-203-1234. You can also file a written report on form W-410 and fax to 860-424-5091. For more information on Colorado's protective services for the elderly program go to http://www.ct.gov/dss/lib/dss/socialwork/psebrochure.pdf
Delaware	The Delaware abuse hotline is 1-800-223-9074 or you can call the Delaware helpline for questions at 1-800-464-4357. For more resources go to http://www.seniorabuselaw.com/resources/delaware-elder-abuse-resources.html
DC	The 24-hour hotline for the DC area is 202-541-3950. For more information visit http://dhs.dc.gov/service/adult-protective-services-resources
Florida	1-800-962-2873 is available 24/7. You can also report via fax by sending a detailed report with name and contact number to 1-800-914-0004 or filling out this reporter form http://www.dcf.state.fl.us/programs/abuse/docs/faxreport.pdf .
Georgia	For reports Monday-Friday 8 am to 5 pm call toll free at 1-866-552-4464 and press 3. For an emergency call 911. You may send a detailed report by fax to 770-408-3001. Georgia also has a link to report online https://fw1.harmonyis.net/GADASLiveIntake/



Idaho	1-877-471-2777 If elder abuse is suspected contact your local agency. Follow this link for contact information: http://www.aging.idaho.gov/protection/index.html
Illinois	Contact the 24-hour hotline at 1-866-800-1409. For abuse or neglect of an elder in a care facility call the department of public health at 1-800-252-4343. Visit www.state.il.us/aging/ for more information.
Indiana	Toll free number 1-800-992-6978. For more information on justice for elders visit http://www.usaindiana.org/elderabuse-resources.htm .
Iowa	The Elder abuse hotline 1-800-362-2178 available 24 hours a day 7 days a week. For information on elder abuse, neglect or financial exploitation call 800-532-3213.
Kansas	If you suspect elder abuse, neglect, or exploitation in a nursing home, hospital, or by a home health agency call the elder abuse hotline at 1-800-842-0078. To report suspected abuse, neglect, or exploitation of an elderly adult in the community call the Kansas Protection Report center at 1-800-922-5330.
Kentucky	If elder abuse is suspected call 1-800-752-6200. This number is a 24 hour toll free number and you may request to remain anonymous.
Louisiana	Hotline to report adult/elder abuse, neglect, or exploitation is 1-800-898-4910.
Maine	To report elder abuse, neglect, or exploitation call 1-800-624-8404. Calls may be made anonymously.
Maryland	Call 1-800-917-7383 to report suspected abuse of an elderly adult. Visit http://www.mdlab.org/wp-content/uploads/ElderAbuseFactSheet.pdf for more information on reporting abuse in Maryland and other states.
Massachusetts	Reports can be made to a local Protective service agency in Massachusetts or can be reported to 1-800-922-2275, which is a hotline available 24/7 including weekends and holidays.
Michigan	For suspected abuse or neglect contact the Department of Human Services, Adult protective services but visiting http://www.michigan.gov/dhs or calling the statewide 24-hour hotline: 1-855-444-2911. You may also call the Bureau of health services abuse hotline 1-800-996-6228. Attorney General 24-hour Health Care Fraud Hotline: 1-800-24-ABUSE / 1-800-242-2873.
Minnesota	When reporting abuse of an adult, the reporter remains anonymous unless court ordered. To report suspected abuse call 844-880-1574 this is open 24-7. Any licensed professional is considered a mandated reporter and can fill out an online reporting form.



- Mississippi** Call 1-800-222-8000 for suspected elder abuse or mistreatment in a home if made in the state. Call 601-359-4991 if call is made from out of the state. To make a report online: <https://fw2.harmonyis.net/MSLiveIntake/>.
- Missouri** Adult abuse and neglect hotline 1-800-392-0210. For resources and on when and how to report and also statistics go to <http://health.mo.gov/safety/abuse/pdf/FY11CryingEyeAR.pdf>.
- Montana** To report suspected abuse call 1-800-551-3191 to contact Adult Protective Services or the Ombudsmen if the person is in a nursing home or assisted living facility. Open Monday through Friday 8 am to 5 pm. except holidays. If abuse is life threatening or an emergency call 911.
- Nebraska** If you have reason to believe a vulnerable adult has been abused, neglected, or exploited call the 24 hour toll free hotline at 1-800-652-1999 or your local law enforcement if an emergency. For more information go to: http://dhhs.ne.gov/children_family_services/Documents/MILTCBROCURE.pdf
- Nevada** For the Adult Protective Services crisis center call 1-800-992-5757 or 888-729-0571
- New Hampshire** To make a report from within New Hampshire call toll-free at 800-949-0470. If calling from outside the state call 603-271-7014. For more information on reporting in New Hampshire visit <http://www.dhhs.nh.gov/dcbcs/beas/adultprotection.htm>.
- New Jersey** If someone you know living in the community is the subject of abuse, neglect and/or exploitation, contact your [county APS office](#). You can also call 1-877-222-3737.
- New Mexico** If you suspect an adult is being abused, neglected, or exploited, call Adult Protective Services Statewide Intake, toll-free at **1-866-654-3219 or 1-505-476-4912**. Adult Protective Services remains on call for emergent reports of adult abuse, neglect, and exploitation 24 hours a day, 7 days a week.
- New York** To report adult abuse within New York state call 1-844-697-3505. You may also report abuse by contacting your local county department of social services office. <http://ocfs.ny.gov/main/localdss.asp>
- North Carolina** Call the North Carolina Department of Health and Human Services CARE-LINE toll free within North Carolina at 1-800-662-7030. If you have questions about the laws that protect senior citizens or your legal rights as a senior citizen, contact our Victims and Citizens Services experts at (919) 716-6780.
- North Dakota** Call 1-855-462-5465 to report to the central intake line available weekdays 8 am to 5 pm. You may also report online using internet explorer only <https://fw2.harmonyis.net/NDLiveIntake/>. Or fill out a reporting form <http://www.nd.gov/eforms/doc/sfn01607.pdf> and send the completed form to carechoice@nd.gov or fax to 701-328-8744.



Ohio	You can find the appropriate telephone number to contact APS in your county by going to ODJFS website or by calling 614-466-6282.
Oklahoma	Contact the Department of Human Services Adult Protective Services at 1-800-522-3511 to report the abuse, neglect, or exploitation of an elderly or disabled person. You may also visit https://rainn.org/public-policy/legal-resources/oklahoma/mandatory-reporting-elderly for more information on reporting in Oklahoma.
Oregon	To report elder abuse contact the department of human services office in your area by following this link: http://www.oregon.gov/DHS/Offices/Pages/Seniors-Disabilities.aspx . You may also call 1-855-503-SAFE (7233) . This toll-free number allows you to report abuse or neglect of any child or adult to the Oregon Department of Human Services.
Pennsylvania	Any person who believes that an older adult is being abused, neglected, exploited or abandoned may call the statewide elder abuse hotline 1 (800) 490-8505, which will direct them to their local Area Agency on Aging . The hotline is operational 24 hours a day, 7 days a week. The reporters may remain anonymous and have legal protection from retaliation, discrimination and civil or criminal prosecution.
Rhode Island	In Rhode Island, there is a mandatory duty of all citizens to report a suspicion of elder abuse and/or elder financial exploitation. To report elder physical abuse and/or elder financial abuse, contact your local police, Rhode Island State Police or the Rhode Island Division of Elderly Affairs at (401) 462-3000 or dea.ri.gov .
South Carolina	Adult Protective Services assist vulnerable and elder adults to stop and prevent abuse, neglect, or exploitation. Call (803) 898 7318 during normal business hours to make a report.
South Dakota	If you suspect elder abuse, whether it's at home, in a nursing home, or anywhere else, contact your local police or call the South Dakota office of Adult Services and Aging at 605-773-3656.
Tennessee	To report elder abuse or neglect call the Adult Protective Services at (1-888-APS-TENN) 1-888-277-8366. You can also report online https://reportadultabuse.dhs.tn.gov/ .
Texas	Call the Texas abuse hotline at 1-800-252-5400 if you believe your situation requires action in less than 24 hours; you prefer to remain anonymous; you have insufficient data to complete the required information on the report or you do not want an e-mail to confirm your report.
Utah	Call toll-free 1-800-371-7897. Line is available 24 hours a day, 7 days a week. You may also report online or find more information by going to https://daas.utah.gov/adult-protective-services/ .



- Vermont** To report abuse, neglect or exploitation of a vulnerable adult or to enter a complaint against a facility or agency that provides health care, please contact the Division of Licensing and Protection toll-free number at 1-800-564-1612. You may also call (802) 871-3317 or report online at <http://www.dlp.vermont.gov/abuse-reporting-form/abuse-reporting-form-1>
- Virginia** To report suspected adult abuse, neglect or exploitation, call your local department of social services or the 24-hour, toll-free Adult Protective Services hotline at: 1-888-832-3858.
- Washington** Call 1-866-ENDHARM (1-866-363-4276) to report suspected abuse or neglect of a vulnerable adult 24 hours a day, 7 days a week. Also visit www.dshs.wa.gov/report-abuse-and-neglect for more information and other ways to make a report.
- West Virginia** To report suspected elder abuse, neglect, or exploitation in West Virginia call 1-800-352-6513 available 24 hours. You may also visit the Department of Health and Human Resources local county office directory <http://www.wv.gov/agencies/Pages/default.aspx>.
- Wisconsin** To report elder abuse follow the link and find your local county help line <https://www.dhs.wisconsin.gov/aps/ear-agencies.htm>
- Wyoming** To report abuse of an elder inside Wyoming call the toll free hotline at 1-800-457-3659. You may also use the link <http://www.health.wyo.gov/aging/services/AdultProtection.html> to find the number for your local adult protective service office.

IMPORTANT DISCLOSURES

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